



NET3T LTD

Primary School IT Support Services 2010

Net3t Ltd offer a variety of flexible support / services to primary schools in Lancashire who need IT support technicians at their disposal.

Our Primary school Support Packages, provide an entirely new level of ICT support to primary schools. Our services will transform ICT in your school.

You no longer need to accept local authority backed support that provides a limited service and does not work to a dedicated SLA (Service Level Agreement), more on a "best endeavours" basis

The Primary Support packages Net3t offer come in 3 options to suit any school's budget and requirements, each package can be tailored to suit your requirements

One of the main questions we get asked is how many hours a week does the school receive with options 1 & 2.

Net3t provide full support. It has never been our aim to just go into schools & fire fight on a weekly basis. Our aim is to resolve any problems on a weekly basis and take your school's ICT moving forward to higher levels

When we take on a new school, the school is given a free full day to enable the technician allocated to the school to iron out any major problems and assess the amount of hours per week, that will be required to enable all systems & services to run to maximum performance

Our support packages are not only cost-effective, but are also very flexible.

If you are currently tied into a yearly contract, then you need to speak to us to see how flexible our contracts are

If you would like more information please do not hesitate to give us a call

Support Packages (examples)

Option 1

12 month service level agreement-

weekly visit to school to solve all technical problems & routine maintenance checks plus 16 additional hours per year that can be used as and when the school requires (setting up new equipment, rollouts, training etc)

£1584.00 per Year

Option 2

Monthly rolling contract-

weekly visit to school to solve all technical problems & routine maintenance checks plus 16 additional hours per year that can be used as and when the school requires (setting up new equipment, rollouts, training etc)

**12 Monthly Payments @
£150.00 per month**

Option 3

Pay as you go support-

if you feel that you don't require a SLA or monthly contract we can provide support on a pay as you go basis - this is charged at our standard hourly rate and can be purchased in 8 hr blocks and used as and when the school requires.

£200.00 per 8 hr block

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